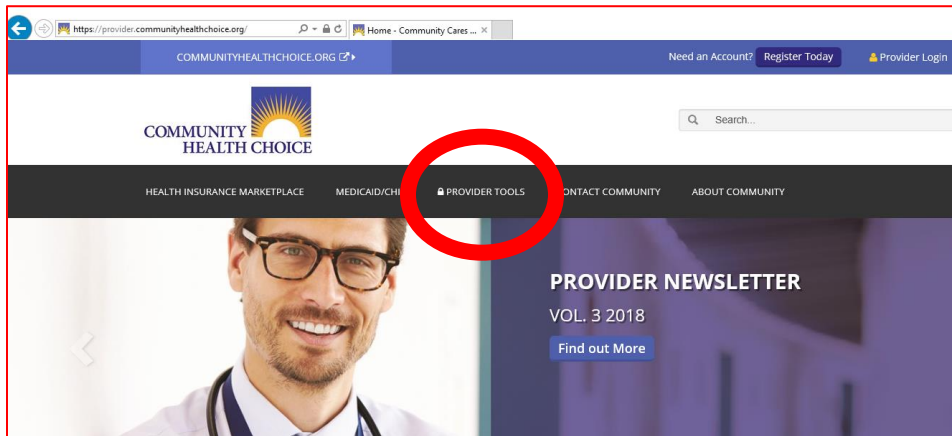


Please be advised that Community Health Choice has launched the Provider Therapy Wait List Form via our Provider Portal.

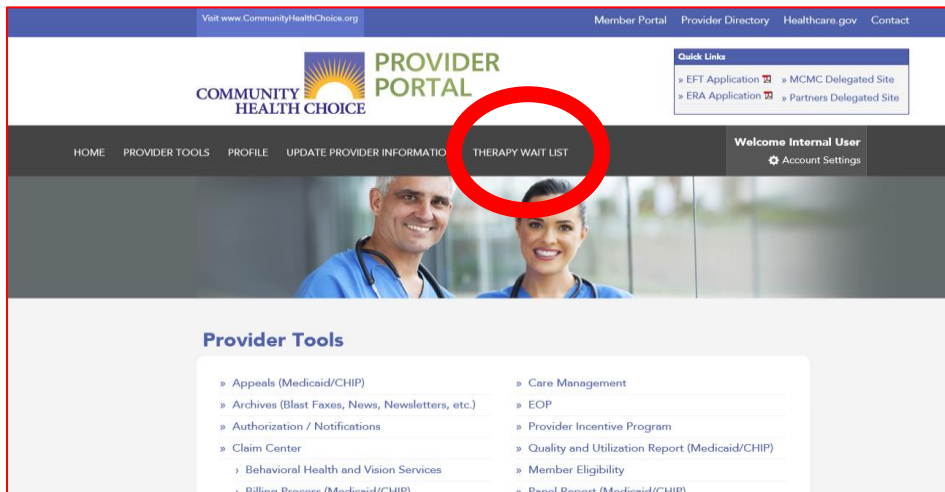
This tool is only applicable to STAR Providers at this time and is specific to Physical Therapy, Speech Therapy and Occupational Therapy only.

To access Community's Therapy Wait List Form-

1. Go to our Provider Portal and click on Provider Tools.



2. Under Provider Tools you will see a banner of options, Therapy Wait List is the 5th option.



3. When you click on the Therapy Wait List option, you will be forwarded to the Therapy Wait List Form to complete. All fields are required to be completed in order to submit.



THErapy WAITLIST

Authorization ID: Service Delivery Location:

Medicaid ID: Member DOB: Therapy Type:

Reason:

Description:

Provider NPI: Provider TPI: Provider Name:

Provider Type: Another Provider Available:

Once you submit this form to Community Health Choice, it will be routed to an internal team that will work directly with the ordering Provider, the Member and the New Therapy Provider to ensure the Community Member receives the therapy necessary.

If you have any questions, please contact your local Provider Relations Representative.