TELEMEDICINE AND TELEHEALTH SERVICES

Telemedicine is the remote diagnosis and treatment of patients by means of telecommunications technology. Telehealth is a collection of means or methods for enhancing health care, public health, and health education delivery and support. Telehealth encompasses a broad variety of technologies and tactics to deliver virtual medical, health, and education services. Community Health Choice (Community) will process claims for Covered Services that are medically necessary according to Community’s claims processing guidelines. Deductibles, copayments and coinsurances may apply, if applicable.

Medicaid/CHIP: Community will reimburse the following procedure codes, when billed with the 95 modifier and according to the Texas Medicaid Provider Procedures Manual (TMPPM):

Health Insurance Marketplace: Community considers reimbursement for the following Current Procedural Terminology (CPT) and Health Care Procedure Codes (HCPC) codes. For professional services furnished on or after January 1, 2017, Place of Service (POS) 02 will indicate that the billed service was furnished as a telehealth service from a distant site. Distant-site practitioners billing telehealth services under the CAH Optional Payment Method should submit institutional claims using the GT modifier.

Should you have any questions, please contact your Provider Relations Representative or call the Provider Call Center at 713-295-2295.