

September 10, 2020

HURRICANE LAURA INFORMATION FOR MEDICAID PROVIDERS

Texas providers rendering services to evacuees from Louisiana due to Hurricane Laura may complete the Hurricane Emergency Expedited Application with Louisiana Medicaid to receive reimbursement for services rendered to Louisiana Medicaid clients for the fee-for-service program.

If providing care to a Louisiana managed care enrollee, providers will need to contact the clients' managed care organization (MCO) in order to be reimbursed for services provided.

Refer to the Healthy Louisiana Hurricane Laura Provider Assistance Frequently Asked Questions (FAQ) document for MCO credentialing contact information.

Answers 1, 2, and 11 of the Louisiana FAQ are specific to enrollment and eligibility verification:

<u>Louisiana Department of Health Informational Bulletin 20-17 August 30, 2020: Hurricane Laura Provider Assistance FAQ</u>

Louisiana Medicaid Resources

- Louisiana Medicaid Provider Enrollment
- Louisiana Medicaid Provider & Plan Resources (Managed Care Information)
- <u>Louisiana Department of Health Informational Bulletin 20-17 August 30, 2020: Hurricane</u> Laura Provider Assistance FAQ

For more information, call the TMHP Contact Center at 800-925-9126.