

POSTING OF PREAUTHORIZATION REQUIREMENTS

Navitus Preauthorization Approval/Denial Statistics 2021

Total Preauthorization Requests for 2021	Approved	Denied	Total
Off Exchange	363	117	480
On Exchange	3,827	1,792	5,619

Community Preauthorization Approval/Denial Statistics 2021

Total Number of Prior Authorizations Marketplace 2021	64,920
Number of Providers requesting Prior Authorizations	7,647

Prior Authorization Request Reasons	
Certain Conditions Originating In The Perinatal Period	131
Certain Infectious And Parasitic Diseases	507
Codes for Special Purposes	688
Congenital Malformations, Deformations And Chromosomal Abnormalities	320
Diseases Of The Blood And Blood-Forming Organs And Certain Disorders Involving The Immune Mechanism	1,047
Diseases Of The Circulatory System	4,224
Diseases Of The Digestive System	2,765
Diseases Of The Ear And Mastoid Process	357
Diseases Of The Eye And Adnexa	479
Diseases Of The Genitourinary System	2,465
Diseases Of The Musculoskeletal System And Connective Tissue	14,942
Diseases Of The Nervous System	3,883
Diseases Of The Respiratory System	2,047
Diseases Of The Skin And Subcutaneous Tissue	855
Endocrine, Nutritional And Metabolic Diseases	2,288
External Causes Of Morbidity	92
Factors Influencing Health Status And Contact With Health Services	3,603
Injury, Poisoning And Certain Other Consequences Of External Causes	2,993
Mental, Behavioral And Neurodevelopmental Disorders	1,566
Neoplasms	9,824
Pregnancy, Childbirth And The Puerperium	565
Symptoms, Signs And Abnormal Clinical And Laboratory Findings, Not Elsewhere Classified	9,279

Denied Prior Authorizations	
Approved	53,331
Dismissed	868
Fully Denied	6,838
Partially Denied	3,883
Denial Reasons	
Benefit Exclusion	956
Lack of Information	2,746
Lack of Notification	1,866
Not Eligible	47
Not Medically Necessary	3,727
Pre-existing Condition	2
Provider Out of Network	1,312
Overturns	
Internal	160
IRO	7

1/18/22