

May 5, 2022

CLINICAL LABORATORY IMPROVEMENT AMENDMENTS

Claims that are submitted for laboratory services subject to the Clinical Laboratory Improvement Amendments of 1988 (CLIA) statute and regulations require additional information to be considered for payment.

To be considered for reimbursement of clinical laboratory services, a valid CLIA certificate identification number must be reported on a 1500 Health Insurance Claim Form (CMS-1500) or its electronic equivalent beginning August 1, 2022. Laboratory service providers must ensure that the required CLIA information is submitted using the correct loops, segments, and associated line level qualifiers.

Any claim that does not contain the CLIA ID and/or the complete servicing provider demographic information will be considered incomplete and rejected or denied. The CLIA certification number must match the CLIA certification address on all professional claims. Claim line edits will also be applied if the lab certification level does not support the billed service code. Laboratory service providers who do not meet the reporting requirements and/or do not have the appropriate level of CLIA certification for the services reported will not be reimbursed.

Community Health Choice is asking all laboratory service providers to submit their CLIA certification prior to August 1, 2022 to prevent denials.

Please submit your request via Fax to 713-314-5650 or email to ProviderWebInquiries@CommunityHealthChoice.org and include the following:

- CLIA certificate
- Provider/ Group name
- Tax ID
- NPI