

November 22, 2022

FACE TO FACE VISITS AND SERVICE COORDINATION/ CASE MANAGEMENT

TARGETED CASE MANAGEMENT SERVICES *(APPLIES TO MEDICAID ONLY)*

Community will temporarily allow telehealth for Targeted Case Management services rendered through **January 31, 2023**.

- Case management may be delivered through synchronous audio-visual technologies or telephone (audio-only).
- For Mental Health Targeted Case Management and Targeted Case Management for Early Childhood Intervention (ECI), providers should bill procedure code T1017 using the 95 modifier to indicate that remote delivery occurred.
- For case management providers in other programs, utilize existing billing codes and modifiers along with the 95 modifier to indicate that remote delivery occurred.

Should you have any questions, please contact your Provider Engagement Representative or call our Provider Services line at 713.295.2295.