

October 23, 2023

## HHAEXCHANGE ELECTRONIC VISIT VERIFICATION (EVV) TRAINING RESOURCES AVAILABLE

### SUMMARY OF NOTIFICATION

Program providers, financial management services agencies (FMSAs), Consumer Directed Services (CDS) employers and CDS employees can attend HHAeXchange Open Hours webinar sessions to ask questions, see methods demonstrated, or schedule a one-on-one session for additional help and training.

### KEY DETAILS

#### Open Hours Webinar Sessions

The webinar sessions will be available Monday through Friday until Nov. 3 and do not require registration, so attendees can drop in and out between the selected hours.

**Program providers and FMSAs** [join here](#).

The webinar sessions will cover the following topics:

- Monday, Wednesday, Friday: 9am - 11am;
- [And a final session on Friday, Nov. 3 from 1pm – 3pm](#)
  - Administrative
  - Service Provider Management
  - Member Management
  - Scheduling
  - EVV Clock In and Clock Out/EVV Visit Management
  - Manual Visit Management
  - Call Dashboard
  
- Tuesdays/Thursdays: 9am - 11 am
  - Billing

**FMSAs, CDS employers and CDS employees** [join here](#).

The webinars will cover the following topics:

- Fridays: 9am - 11am
  - Services Portal
  - EVV Clock In and Clock Out/EVV Visit Management

### One-On-One Sessions

EVV users may schedule a one-on-one session with an HHAeXchange expert for additional help and training. [Click here to book a one-on-one session.](#)

### **RESOURCES**

For more information, visit the [HHAeXchange Texas Open Hours web page.](#)