

March 25, 2024

BILLING ELECTRONIC VISIT VERIFICATION (EVV) SERVICES AS SECONDARY INSURANCE CLAIMS

KEY DETAILS

Program providers and FMSAs use TexMedConnect to bill their EVV claims.

Currently, TexMedConnect does not support electronic attachments and there are no future updates planned for TexMedConnect; therefore, program providers and FMSAs are not able to attach the EOBs.

TexMedConnect does allow program providers and FMSAs to enter other health insurance information in the designated fields.

ADDITIONAL INFORMATION

Program providers and FMSAs should use the TexMedConnect Acute User Guide and follow the instructions on the tab, other-insurance / submit claim.

- Program providers and FMSAs have the option to submit the primary carrier's COB dollars electronically on the claim.
 - If the claim is not submitted with the primary carrier's COB dollars electronically, the claim will be denied for the primary carrier's EOB.
 - The provider will need to resubmit the claim via paper with the primary EOB attached.

RESOURCES

[TexMedConnect Acute User Guide \(https://www.tmhp.com/sites/default/files/file-library/edi/TMC%20Acute%20Care%20User%20Guide_2023.pdf\)](https://www.tmhp.com/sites/default/files/file-library/edi/TMC%20Acute%20Care%20User%20Guide_2023.pdf)