

August 22, 2024

## ATTENTION PROVIDERS: PERSONAL CARE SERVICES (PCS) AND HOME HEALTH CARE SERVICES (HHCS) REQUIRED TO USE ELECTRONIC VISIT VERIFICATION (EVV)

### BACKGROUND

Effective Jan. 1, 2024, Electronic Visit Verification (EVV) is required for Medicaid home health care services (HHCS).

### KEY DETAILS

Effective Sept. 1, 2024, Electronic Visit Verification (EVV) is required for STAR+PLUS personal care services (PCS).

### RESOURCES

The EVV Service Bill Codes Table below provides current billing codes and details for EVV-relevant services in Long-term Care, Acute Care and Managed Care programs.

Program providers must use the appropriate Healthcare Common Procedure Coding System and modifier combinations to prevent EVV visit transaction rejections and EVV claim match denials.

#### Home Health Care Services

- [EVV HHCS Service Bill Codes Table – version 2.1 \(Excel\)](#)
- [EVV HHCS Service Bill Codes Table – version 2.1 \(PDF\)](#)
- [Home health care services required to use EVV \(PDF\)](#)

#### Personal Care Services

- [EVV PCS Service Bill Codes Table – version 12.0 \(Excel\)](#)
- [EVV PCS Service Bill Codes Table – version 12.0 \(PDF\)](#)
- [PCS Required to Use EVV \(PDF\)](#)

### ADDITIONAL INFORMATION

We encourage you to stay informed by visiting our Community EVV Provider Webpage for Important Information at <https://provider.communityhealthchoice.org/electronic-visit-verification/>.

Should you have any questions, please contact your Provider Engagement Representative.