

CYBER SECURITY ENHANCEMENTS: Multi-Factor Authentication implementation in August 2024

8/12/2024

Dear Valued Provider Portal User,

In response to increasing cybersecurity threats, we are enhancing the security of your login credentials for accessing the Community Health Choice provider portal. Starting August 2024, we will be implementing Multi-Factor Authentication (MFA), also known as two-step verification.

- Set up your mobile cell phone for SMS text delivery code to your mobile device.

Contact Provider Services if you are not able to use any of the above options