



September 4, 2024

PROGRAM AND SERVICE REQUIREMENTS SCHEDULES AVAILABLE IN EVV SYSTEM

BACKGROUND

Electronic Visit Verification (EVV) policy does not require program providers and financial management services agencies (FMSAs) to enter schedules into the EVV system, however, each program has its own requirements related to schedules.

Program providers and FMSAs must follow their program requirements for schedules to determine if they are required to enter a schedule into the EVV system.

KEY DETAILS

The [Program and Service Requirements for Schedules \(PDF\)](#), is located under the resources section of the [EVV webpage](#).

This document describes requirements related to using schedules in the EVV system.

RESOURCES

Visit the [HHAeXchange Texas Provider Portal Knowledge Base webpage](#) for assistance with scheduling visits in HHAeXchange.