

September 20, 2024

SFY 2025 APPOINTMENT AVAILABILITY PRENATAL PROVIDER STUDY – PROVIDER DIRECTORY REQUEST DUE SEPT. 22

SUMMARY OF NOTIFICATION

HHSC, in coordination with the Institute for Child Health Policy at the University of Florida (the external quality review organization for Texas Medicaid and CHIP), conducts the Appointment Availability (AA) Study for four types of care.

KEY DETAILS

HHSC received the results of the 2024 AA PCP and BH study and is providing them in this notice.

See attached for the results of the study.

RESOURCES

2024 Appointment Availability PCP and BH Study Raw Data:

[SFY 2024 Appointment Availability CHIP BH Appendix](#)

[SFY 2024 Appointment Availability STAR BH Appendix](#)

[SFY 2024 Appointment Availability STAR Health BH Appendix](#)

[SFY 2024 Appointment Availability STAR Kids BH Appendix](#)

[SFY 2024 Appointment Availability STAR+PLUS BH Appendix](#)

[SFY 2024 CHIP Appointment Availability PCP Appendix_V01](#)

[SFY 2024 STAR Appointment Availability PCP Appendix_V01](#)

[SFY 2024 STAR Health Appointment Availability PCP Appendix_V01](#)

[SFY 2024 STAR Kids Appointment Availability PCP Appendix_V01](#)

[SFY 2024 STAR+PLUS Appointment Availability PCP Appendix_V01](#)

BACKGROUND

HHSC, in coordination with the external quality review organization (EQRO), conducts the Appointment Availability (AA) Prenatal Care Study. The study is conducted by the Institute for Child Health Policy at the University of Florida – the EQRO for Texas Medicaid and CHIP.

HHSC is beginning work on the SFY2025 Appointment Availability Prenatal Care Provider study. HHSC requests member-facing directory information to conduct the study.

SUMMARY OF REQUEST

The attached template must be completed with provider directory information for prenatal care providers only. The template contains example data and instructions. Delete the example data and provide a list of all prenatal care providers in the member facing provider directory.

Do not alter the template and complete all fields for which information is available.

ACTION

Complete all fields and do not alter the template. Upload the completed template to the Ad Hoc Deliverables page in TexConnect. The completed template is due no later than September 22, 2024.

Uploading to Ad Hoc Deliverables:

- Download the SFY 2025 AA study prenatal directory request template, complete and save it
- Go to Ad Hoc Deliverables, located under “Deliverables” on the home page of TexConnect
- You must have the “MCO Adhoc Deliverable Inquiry” and “MCO Adhoc Deliverable Upload” roles to access and upload these deliverables
- Find the associated Ad Hoc Deliverable name – SFY 2025 Appointment Availability Prenatal Provider Directory – and use the upload button to upload your completed template
- TexConnect will automatically notify HHSC staff about the completed submission

RESOURCES

[Provider Directory Template: SFY 2025 AA study Prenatal directory request](#)