

December 13, 2024

EVV COMPLIANCE GRACE PERIOD ENDS DEC. 31 - USAGE SCORE IMPACTS REMINDER

KEY DETAILS

Effective Jan. 1, 2025, the payers, HHSC and MCOs, will begin EVV Usage reviews to ensure state-required personal care services and home health care services, are in compliance with EVV requirements and policies.

Payers will begin contract or enforcement action for dates of service on or after Jan. 1, 2025, for program providers, financial management services agencies and CDS employers who do not meet EVV compliance requirements for EVV Usage and home phone landline reviews.

Usage Score Impacts Reminder:

- Creating a new visit would be a manual visit, which negatively impacts the usage score of CDS employers.
- Deactivating a visit and creating a new one would also count against their score, because they're manually creating another visit.
- Downward adjustments of visits do not count against their compliance score.

RESOURCES

Review [section 11000](#) of the [EVV Policy Handbook](#) for more information about EVV Compliance grace period.