

January 23, 2025

## MCO FEEDBACK ON CPW SERVICES NEEDED FOR FEDERALLY REQUIRED EVALUATION

### BACKGROUND

Case Management for Children and Pregnant Women (CPW) services transitioned to Medicaid managed care on September 1, 2022, in accordance with House Bill 133, 87th Legislature, Regular Session, 2021, which mandated that HHSC implement a seamless transition of CPW services from fee-for-service to Medicaid managed care without any interruption in services. On November 16, 2023, the Centers for Medicare and Medicaid Services (CMS) approved CPW services to be delivered under the Texas Health and Human Services Commission's (HHSC's) 1115 waiver. This approval included evaluation requirements for services carved into managed care.

### KEY DETAILS

HHSC's Office of Data, Analytics, and Performance is conducting a survey to assess if the transition of CPW services from fee-for-service to Medicaid managed care supported care coordination and service delivery for beneficiaries. This survey is in response to the evaluation requirement as part of CMS' approval for CPW services to be delivered under the 1115 waiver.

### ACTION

HHSC is requesting that all MCO staff who interact with CPW providers, assist members with accessing CPW services, or are familiar with CPW services, take this survey online by February 7, 2025: <https://survey.alchemer.com/s3/8137425/CPW-Services-Survey>. Multiple staff per MCO can take the survey.

### ADDITIONAL INFORMATION

HHSC's Office of Data, Analytics, and Performance is separate from the administration and oversight of CPW services. Responses will be confidential and will only be used by HHSC research staff for evaluation purposes. Any shared survey findings will be aggregated and/or anonymized to ensure that individual responses cannot be identified.

### RESOURCES

<https://survey.alchemer.com/s3/8137425/CPW-Services-Survey>