

March 6, 2025

DOULA AND COMMUNITY HEALTH WORKER ENROLLMENT THROUGH THE PROVIDER ENROLLMENT SYSTEM

BACKGROUND

House Bill 1575, 88th Legislature, Regular Session, 2023, requires doulas and community health workers (CHWs) to be included as providers in the case management for children and pregnant women (CPW) program. This change only impacts Medicaid MCOs with members who are birth through age 20 or are pregnant women (STAR, STAR Health, STAR Kids, STAR+PLUS, and Medicare-Medicaid Plan [MMP]).

HHSC implemented the doula and CHW provider types on Dec. 1, 2024. Since that time, new providers have completed the enrollment process. These new provider types are now present in the PEMS and C21 master provider files as of Feb. 6, 2025.

Some MCOs may have chosen to wait until the new provider types were “live” in production files to initiate or complete their testing to ensure appropriate processing. This notice is to confirm the addition of these new types into the production files and now requires the completion of testing to successfully integrate the new providers into MCO systems.

KEY DETAILS

HHSC is providing notice to MCOs that the new provider types of doula and community health workers are now present in the production PEMS and C21 files as of Feb. 6, 2025.

ACTION

This notice is for informational purposes only for MCOs that have already completed the testing necessary to incorporate the new provider types. MCOs that chose to wait are required to accept and process the new additions to the master provider files.