May 8, 2025

PROVIDER ENROLLMENT AND MANAGEMENT SYSTEM (PEMS) GO-LIVE NOTICE

SUMMARY OF NOTIFICATION

Have you updated your data in the **TMHP Provider Enrollment and Management System (PEMS)?** Beginning June 1st data inaccuracies in PEMS may lead to claims denials.

Please be sure to access PEMS now to register/update your data [here](#).

FREQUENTLY ASKED QUESTIONS (FAQs)

What is PEMS? PEMS is a system designed to streamline the process of enrolling, re-enrolling, and managing provider information within the TMHP program.

- **Enrollment:** Facilitates new provider enrollment in Texas Medicaid.
- **Re-enrollment:** Handles the re-enrollment process for providers whose enrollment status has changed.
- **Re-validation:** Allows providers to revalidate their existing enrollment records before the end of their enrollment period.
- **Maintenance:** Enables providers to update and manage their enrollment information.

Need to Enroll?
For provider enrollment, visit [Provider Enrollment Help | TMHP.](#)
This helpful link provides various resources to assist enrollees in the process.

Already Enrolled?

Access your PEMS account through the TMHP website [here](#) then select *My Account*.

Have Additional Questions?
For additional enrollment walkthrough assistance please contact one of the following:
- TMHP Contact Center (800-925-9126)
- TMHP-CSHCN Services Program Contact Center (800-568-2413)
- Send an email to provider.relations@tmhp.com to request assistance with enrollment questions.

Reminder

NPPES taxonomies MUST be up to date to successfully enroll and revalidate in PEMS.

- Ensure taxonomy codes on the National Plan & Provider Enumeration System (NPPES) website remain up to date with the available taxonomy codes, used to identify applicable program selections in PEMS.
- Providers with an API still choose a taxonomy, but it will not be compared with NPPES.