

TO: Community Health Choice Providers

Dear Provider,

This notice is to inform you of a change to the attendant service reimbursement rate. In July 2025, HHSC held a rate hearing to discuss proposed rates and outline changes to the attendant service reimbursement rates that will be effective September 1, 2025.

Beginning September 1, 2025, HHSC will increase rates for identified attendant services and is discontinuing the Attendant Compensation Rate Enhancement Program (ACEP). Information about the rate increase can be found on the HHSC website at: [Rate Packets | Provider Finance Department](#)

Provider attestations for the ACEP program are no longer required for 2025 due to the discontinuation of the program. Providers participating in the ACEP program will continue to receive their respective rate enhancement add-on payment through August 31, 2025.

Claims received with dates of service on or after September 1, 2025, that are processed prior to the finalization of the new rates by HHSC and configured in our system will be reprocessed once HHSC releases the official, approved rates.

We value your continued partnership and are thankful for your service and commitment to our members. If you have any questions or require further assistance, please contact your Provider Performance Manager at: ProviderRelationsInquiries@CommunityHealthChoice.org

Warm Regards,

Community Health Choice