

August 26, 2025

CLAIMS REPROCESSING DUE DATE EXTENDED TO NOV. 30

SUMMARY OF NOTIFICATION

Medicaid providers are experiencing significant challenges complying with Medicaid provider enrollment revalidation requirements and timelines. In response, the Health and Human Services Commission (HHSC) has implemented provider enrollment revalidation flexibilities and is requiring all Medicaid and CHIP payers to support these flexibilities. HHSC is taking action to extend revalidation due dates, reduce or eliminate enrollment gaps, and require payers to support claims reprocessing efforts.

These flexibilities are solely in relation to providers who are disenrolled for failure to complete their revalidation timely. Disenrollments for other reasons, such as voluntary disenrollment; substantiated allegations of fraud, waste, or abuse; or expiration of licenses will continue to occur according to existing business processes.

KEY DETAILS

Claims Reprocessing

For providers who receive a retroactive enrollment gap closure from HHSC and TMHP, directive from HHSC for Medicaid and CHIP:

- All affected claims are to be processed or reprocessed by Nov. 30, 2025.
- Providers are to be allowed to submit claims for services rendered during the now-closed enrollment gap. Providers will not be required to submit the request through formal appeals processes to reduce administrative burden.
- Timely filing deadlines are to be overridden for impacted claims as applicable.
- Claims are not to be denied during the provider's now-closed enrollment gap for the sole reason that the provider was disenrolled for failure to revalidate timely (as indicated by a payment denial code 66 [PDC-66] on the master provider file). Other claims processing requirements should be followed to ensure the legitimacy of services provided.
- Claims reprocessing procedures are to be developed and published in a location accessible to any provider and notify providers of the process for submission of claims during the now-closed enrollment gap.

RESOURCES

Policy or Operational Documents:	Revalidation Due Dates and Retroactive Enrollment Period Gap Closures Extended to November 30, 2025 TMHP Providers to Receive Second Revalidation Due Date Extension TMHP
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[MCO-Claims-Reprocessing-Approach-Information-Updated PDF](#)