

August 26, 2025

## UPDATES TO THE STAR PLUS LTSS BILLING MATRICES DUE TO PDPM LTC IMPLEMENTATION

### SUMMARY OF NOTIFICATION

Beginning September 1, 2025, the Texas Health and Human Services Commission (HHSC) will implement updates to the billing matrix for Long-Term Services and Supports (LTSS) provided through the STAR+PLUS Home and Community Based Services (HCBS) program. These changes support the transition to the Patient-Driven Payment Model for Long-term Care (PDPM LTC), a new nursing facility reimbursement model that applies to members in STAR+PLUS HCBS. The revised LTSS billing matrix includes new procedure codes and modifiers for assisted living and respite care services.

Community Health Choice will process claims for members with a PDPM LTC level using the new procedure codes and modifiers for services delivered on or after September 1, 2025.

### PROVIDER RESPONSIBILITIES

Providers must submit claims for STAR+PLUS LTSS services using the appropriate codes and modifiers on the date of service. Providers must also:

- Review the updated to the long-term services and supports (LTSS) billing matrices and use the new procedure codes and modifiers when submitting prior authorizations and claims;
- Adjust prior authorizations to align with the revised the revised LTSS billing codes;
- Update internal systems and billing processes to reflect the transition from RUG to PDPM LTC billing requirements;
- Follow updated procedures to avoid Electronic Visit Verification (EVV) issues and prevent claim rejections related to the new billing codes and modifiers;
- Ensure that staff responsible for claims and billing are trained on the new LTSS billing matrix;

If a provider submits a claim with the wrong codes for services rendered on or after September 1, 2025:

- The claim may be denied due to the use of retired codes or modifiers; and
- Providers must resubmit the claim using the appropriate codes from the updated billing matrix.

For a copy of the updated billing matrix and details on the changes, see the [STAR+PLUS LTSS Billing Matrix](#).



For questions regarding members' claims, please contact your Community Health Choice Provider Performance Manager (representative).