

November 17, 2025

COMMUNITY IS CHANGING ITS PROVIDER ONBOARDING/ TERMINATION PROCESS - EFFECTIVE DECEMBER 16, 2025

SUMMARY OF NOTIFICATION

Community is excited to introduce a new process for providers to join our network as well as for existing providers to submit provider termination requests, demographic updates, and add additional providers to their group. Effective December 16, 2025, providers will be required to submit these requests through our Provider Portal.

We will provide additional information within the upcoming weeks including instructions on how to submit the requests and a link to the request page. This change will help automate these requests and allow self-service tracking updates to be obtained throughout the entire process.

Please reach out to our Provider Performance Management team at ProviderRelationsInquiries@CommunityHealthChoice.org if you have additional questions regarding this notice.

Community Health Choice – Contracting Team