

November 10, 2025

TEXAS MEDICAID TELEMEDICINE, TELEDENTISTRY, TELEHEALTH, AND HOME TELEMONITORING SERVICES CONTINUE DURING FEDERAL SHUTDOWN

BACKGROUND

HHSC issues this MCO Notice to inform all MCOs and DMOs that the ongoing federal government shutdown does not affect Texas Medicaid coverage or reimbursement for telemedicine, teledentistry, telehealth, or home telemonitoring services. These services will continue under the authority of HHSC.

KEY DETAILS

All Texas Medicaid policies for telemedicine, teledentistry, telehealth, and home telemonitoring services remain fully in effect. These services are authorized under the Texas Medicaid State Plan and Texas Government Code, Chapter 548, which are unaffected by a federal government shutdown.

MCOs and DMOs are required to continue delivering and managing all medically necessary covered services to eligible Medicaid and Children's Health Insurance Program (CHIP) members, in compliance with all existing Texas Medicaid policies and contractual requirements.

RESOURCES

Policy or Operational Documents:	<p>For additional updates, please visit: 2025 Federal Government Shutdown Texas Health and Human Services.</p> <p>For access to the current Texas Medicaid Provider Procedures Manual, please visit: Texas Medicaid Provider Procedures Manual TMHP</p>
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QUESTIONS

For any questions regarding this notice, please contact your Community Provider Performance Manager (provider representative).