

December 29, 2025

PEMS+ FACILITY CREDENTIALING EXPANDED SOFT LAUNCH

BACKGROUND

This Notice is related to the expanded soft launch of PEMS+ Credentialing for facility providers.

KEY DETAILS

HHSC, the Texas Medicaid & Healthcare Partnership (TMHP), managed care organizations (MCOs), dental maintenance organizations (DMOs), the Texas Association of Health Plans (TAHP), the Texas Association of Community Health Plans (TACHP), the credentialing verification organization (Verisvs), HHSC's Enrollment Broker (Maximus), and other stakeholders have worked collaboratively on the PEMS+ project. Phase II of the PEMS+ Credentialing project implemented the Credentialing functionality in PEMS for Facility providers in a controlled soft launch.

ACTION

As part of the expanded soft launch, all facility providers that are starting initial credentialing are encouraged to participate if they meet any of the following provider types:

Home Health Agency, Nursing Facility, Personal Care Services (PCS), Ambulatory Surgical Center, Hospital, Ambulance/Air Ambulance, Skilled Nursing, Hospice, FQHC, MH Rehabilitative Services, Independent Lab, Respite Care/Assisted Living, Adult Day Care/Day Activity and Health Services, Mobile X-Ray/Mobile Diagnostic Provider, Family Planning Agency, Rehabilitation Centers, Chemical Dependency Treatment Facility, Day Habilitation, Personal Assistant Services, Home and Community-based Services (HCS) /Texas Home Living (TxHmL), Durable Medical Equipment (DME)

In addition, each participating facility provider will receive a welcome email with additional information and be invited to the open office hours for the PEMS+ Credentialing working sessions.

RESOURCES

Links:	https://www.tmhp.com/news/2025-04-04-coming-soon-pems-be-updated-
	allow-provider-credentialing
	https://www.tmhp.com/news/2025-05-06-provider-credentialing-pems-
	postponed

QUESTIONS

For any questions regarding this notice, please contact your Community Provider Performance Manager (provider representative). E-mail: ProviderRelationsInquiries@CommunityHealthChoice.org