

April 13, 2026

RE: Termination of Payment for Specific Laboratory Codes

Dear Valued Provider,

Community Health Choice (Community) values the services you provide to our members across Texas Medicaid (STAR, CHIP, CHIP Perinate, STAR+PLUS), Medicare, and Marketplace plans.

Following an internal review of the current laboratory payment policy, Community has decided to re-design the program in consideration of the feedback given by our providers, Community hereby provides notice that the current policy is being terminated effective April 13th, 2026. Because of the value you provide to Community's Members, we have made the decision to reprocess claims that were subject to the policy with dates of services from February 1st, 2026, to April 13th, 2026.

For questions, please contact the Provider Services team by email at:

ProviderWebInquiries@CommunityHealthChoice.org or by phone at:

- Health Insurance Marketplace: 713-295-6704
- Medicaid (STAR/CHIP): 713-295-2295
- Medicaid (STAR+PLUS): 713-295-2300
- Medicare (DSNP): 713-295-5007

Thank you for your service to our members and your communication about the impact of policies Community is implementing in support of accessibility, affordability, and quality.

Sincerely,

Darrin Johnson

Darrin Johnson

Executive Vice President, Chief Operating Officer

Community Health Choice